



हकीरत; यलक रफक यलकी जहक फोहकख
दक; कय; एग्यलकककज यलक , ओ गदकनकहक इ फके] मओि ड

INDIAN AUDIT AND ACCOUNTS DEPARTMENT
Office of the Accountant General (A.& E.) -1,U.P.

Letter No.ITCG/VLC Server/ 59524

Dated: 02.11.2016

SUBJECT: LIMITED QUOTATION FOR PERFORMANCE TUNING OF VLC SERVER

Limited quotations are invited from reputed Computer Consultants/Software Developers/IT Programmer for the performance tuning of VLC database live server having Linux Operating System and database in Oracle 11g.

The work/performance of server will be tested after connecting the server with application server and at full load/login by all the users of the application. The work may involve several factor such as -oracle startup process like SGA, Global Area, Open Cursors and No. of Process etc., database performance tuning, database design and quantum of data in tables, updation of parameter, No. of session to suit our requirement and finally table partitioning on selected tables depending on volume of data etc..

The quotation should be addressed to the Sr. Dy. Accountant General (Admn.), Office of the Accountant General (A&E)-I, 20, Sarojini Naidu Marg, Allahabad and must reach latest by **5:00 pm on 16.11.2016 in ITCG section** in the following format attached.

TERMS AND CONDITION:

The quotation will be governed by **the following terms and conditions:-**

1. The work is to be completed **within 10 working days.**
2. The rates quoted for the entire work and service tax (if required to be paid under rules) should be quoted separately.
3. On envelop of the quotation '**Performance tuning of VLC database server**' should be mentioned.
4. Earnest Money of **Rs. 5,000/- in the shape of Bank Draft/ Banker's Cheque** drawn on Nationalized Bank in favour of '**Pay and Accounts Officer, Office of the AG(A&E)-I,UP, Allahabad** must accompany the quotation. The quotation received after **5 PM of 16.11.2016 or without Earnest Money Deposit or with incomplete information** would be summarily rejected.
5. The validity of quotation should be **120 days** from the date of opening of the quotation.
6. The quotation received will be opened on **17.11.2016 at 3:00 PM.**

7. The warranty period of the work will be 12 months from the date of completion of the job and till then the Earnest money deposited by the successful firm will be retained. The firm will have to submit the performance warranty in shape of Banker's Cheque/FDR with validity of 13 months from the date of completion of the job.
8. The firm should mention the additional terms and conditions of quotation, if any.
9. The Office will not be responsible for any delay due to postal delay.
10. The Sr. Dy. Accountant General (Admn.) has right to cancel the quotation without assigning any reason.

11. Technical Qualifying Requirement:-

(i) The firm, should be in the areas of software development/database tuning for a period of at least three years. The firm's average annual turnover for the last two completed years as on the date opening of bid from domestic software development business should be at least Rs. 10 lacs. Copies of audited Balance sheets of last 2 years may be enclosed as proof of turnover.

(ii) The firm should have demonstrable software development experience in large industries/ government departments/ PSUs of handling and executing software jobs of at least Rs. 5 to 10 lakhs each and also should have experience in developing on-line application using Oracle RDBMS.

(iii) The firm must have experience of Network environment in LINUX RED HAT.

- 12. Conditional quotation will not be considered and straight way rejected.** Any attempt to negotiate directly or indirectly on the part of a firm with the authority to whom he has submitted the tender or the authority who is competent finally to accept it after he has submitted his quotation or any endeavor to secure any interest for an actual or prospective firm or to influence by any means the acceptance of a particular tender will render the quotation liable to exclusion from consideration
13. The work shall have to be started by the successful firm from the date as decided by this office.
 14. Payment shall be subject to satisfactory performance of VLC application i.e. smooth functioning of VLC application at full load and to the satisfaction of the Accountant General (A&E)-I, UP, Allahabad, failing which the aforesaid authority without any prejudice shall have the right to deduct such appropriate amount from the payment as he thinks fit.
 15. Payment shall be made after receipt of successful completion certificate of the work duly signed by the Dy. Accountant General (TA&D & VLC). No advance payment will be made.
 16. During execution of the work by the successful firm, cost of losses and damages, if any, shall have to be borne by the firm.
 17. Sr. Dy. Accountant General (Admn.) Office of the AGA&E)-I, UP, Allahabad reserves the right to cancel the award of the work without assigning any reason at any time.
 18. Successful firm will have to adhere to the Information security policy of this office.
 19. Necessary security controls/supervisory controls/safety controls/Inputs/ Processing/ outputs control will have to be provided in the Software for data-security.
 20. The Sr. Dy. Accountant General (Admn.), O/o the AG (A&E)-I, UP, Allahabad shall monitor the systems development process from time to time during execution of the work, to ensure that controls are implemented successfully, user and business requirements are met and the system development/acquisition methodology is being followed and in case of any deficiency the Account in duplicate deduct the payment appropriately.

21. Income tax shall be deducted at source at the rate applicable at the time of payment.
22. The Sr. Dy. A.G.(Admn.), O/o the Accountant General (A&E)-I, UP, Allahabad may at his discretion, improve/ alter/ remove any existing conditions or impose new conditions.
23. The source code shall be the property of the office of the AG(A&E)-I,UP Allahabad. The firm shall give proper documentation, and source code in media along with hard copy thereof for customer and its sister office AG(A&E)-II, UP, Allahabad including branch office at Lucknow, will not retain the same in full or partially and will not use of the same in any manner whatsoever for its own purpose.
24. The firm shall take all precautions not to disclose, divulge and / or disseminate to any third party any confidential information, proprietary information on the Client's business or security arrangements (including but not limited to the Assignment Instructions, Schedules and other subsequent Agreements) and/or business of the Client.
25. The obligation is not limited to any scope and the firm shall be held responsible in case of breach of the confidentiality of Client's information
26. This office will not provide any Travelling allowance and accommodation facility or food for the personnel of the firm.
27. The firm will be allowed to complete the job on working days of the office during office hours only.
28. The work shall be governed by Laws of India for the time being in force. All disputes will be subject to Allahabad jurisdiction.

Sd/-
Accounts Officer (ITCG)

Format for submission of Quotation for Performance Tuning of VLC database server having in Linux 5.6 and oracle 11g

1. Name and complete address of the firm: (In Block letters):
2. Name and Phone no. of the Contact Person:

3. Total cost of the job:

Sl.no.	Particular of work	Rate (in Rupees)	Service tax(if required to be paid under rules)	Total (In Rupees)
1.	Performance tuning of VLC database live server			

4. Experience in the field of Database tuning :

(Please enclose Company profile showing experience, experience certificate and copies of the work orders, etc.)

SN	Name of the organization for whom software development has been done	Period		Whether the database was having Oracle RDBMS.	Please specify if Job involved to Network environment in LINUX RED HAT also.
		From	To		

5. Total man-days required by the firm to complete the work :
6. Maximum number of persons who will be put on the job to complete it within the targeted time.(Please enclose names of Personnel /qualification/experience of each software professionals who are proposed to be associated with this job by the firm)
7. Amount of Earnest Money Deposited in the shape of Bank Draft/ Banker's Cheque:

SN	Name of the bank	No of the document	Document valid upto	amount

8. Please mention Registration No. with its validity period and also enclose copies of the Income Tax Returns filed for the last 2 years.
9. Please enclose copies of audited balance sheet of the last 2 years as proof of turnover.

Dated:

Signature
(SEAL)